

Fig. 1

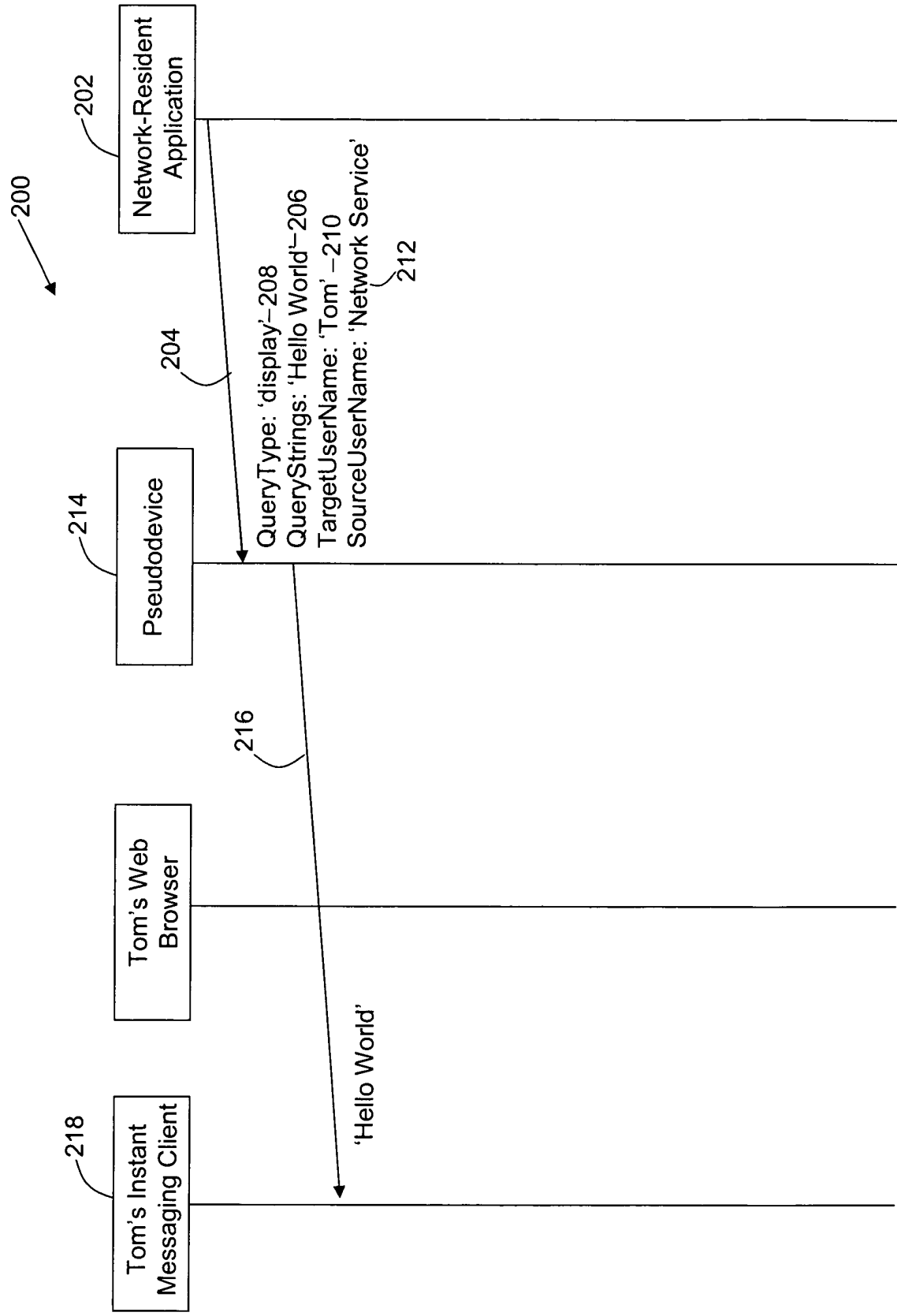


Fig. 2

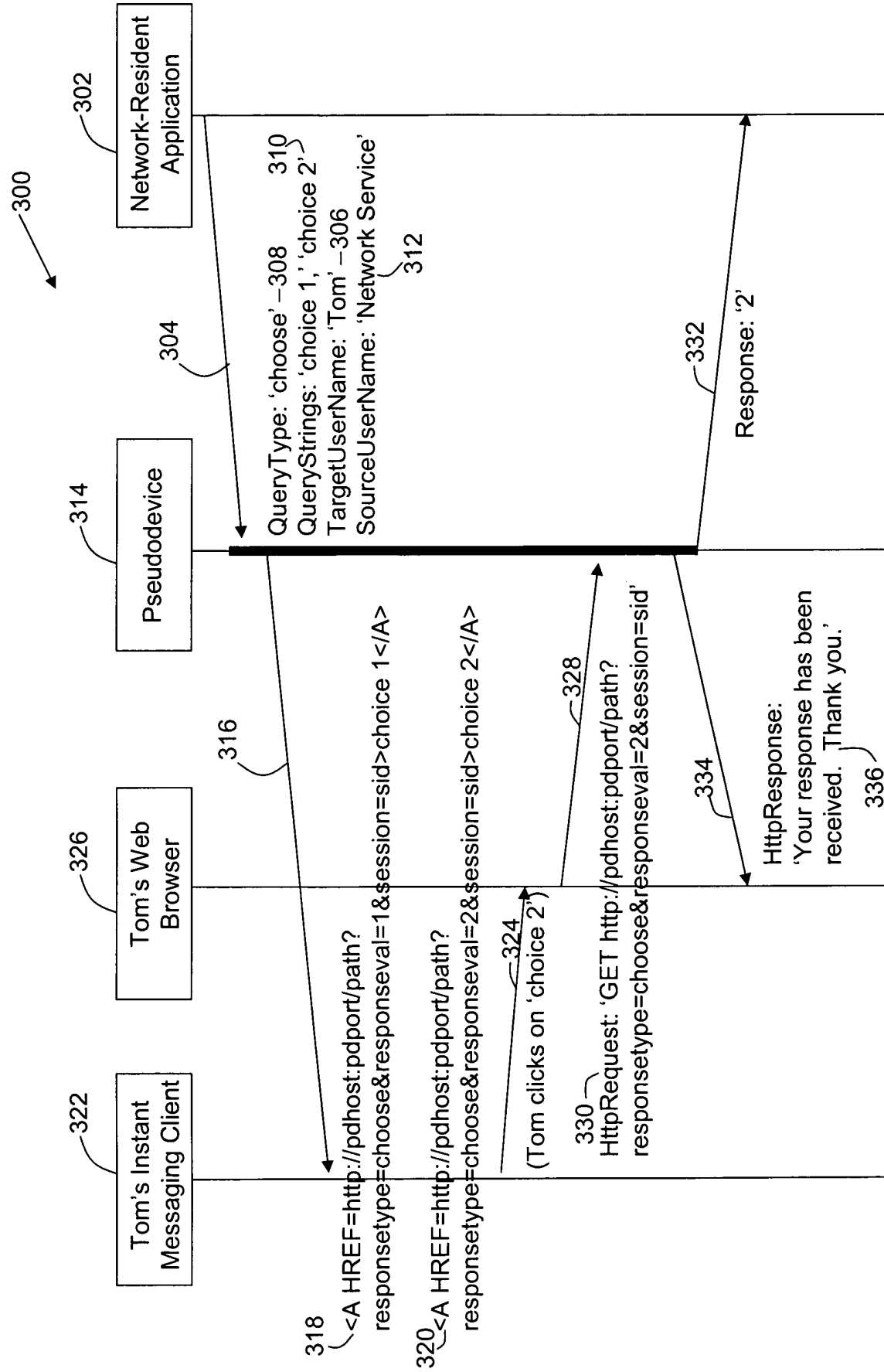


Fig. 3

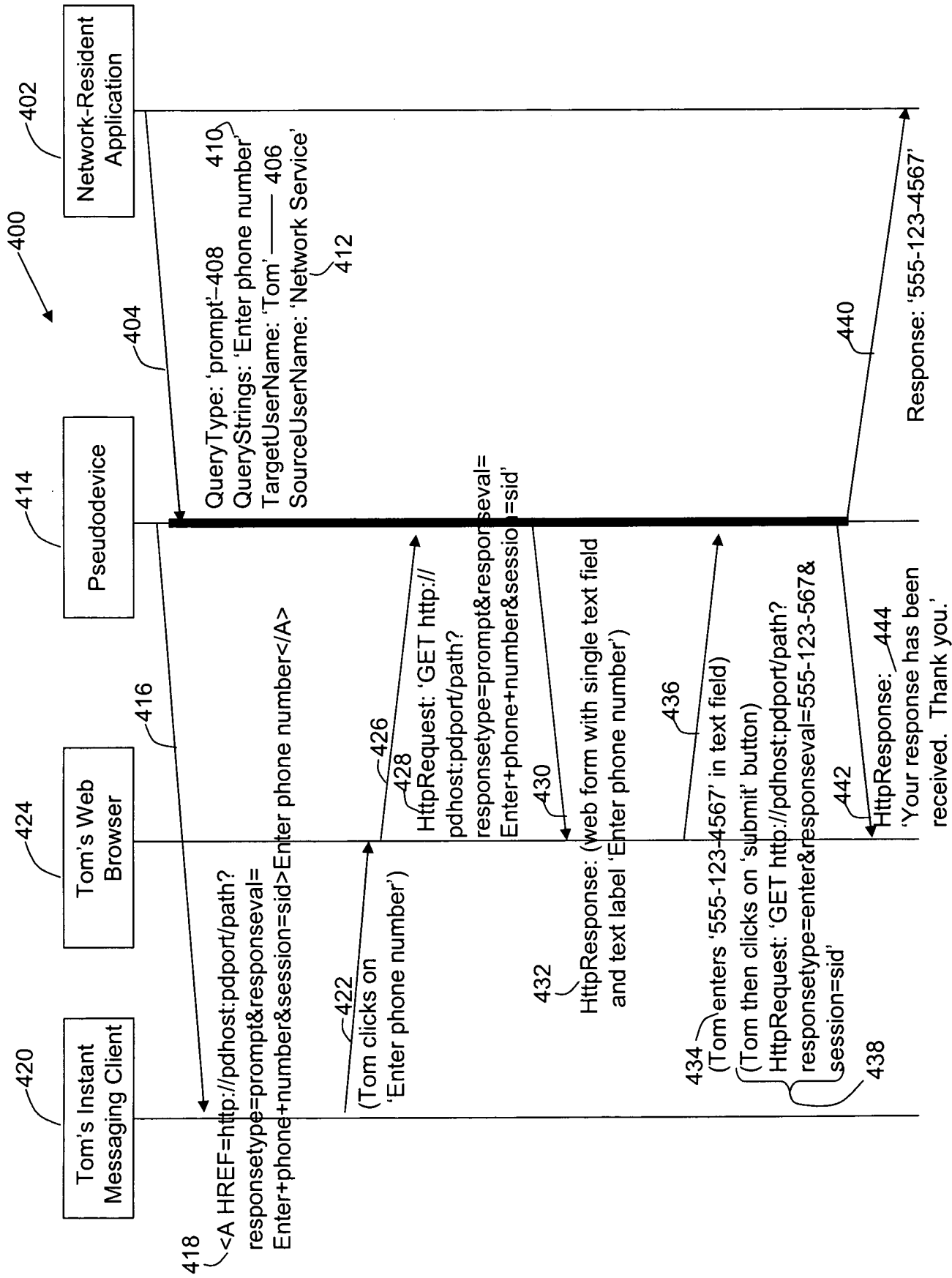


Fig. 4

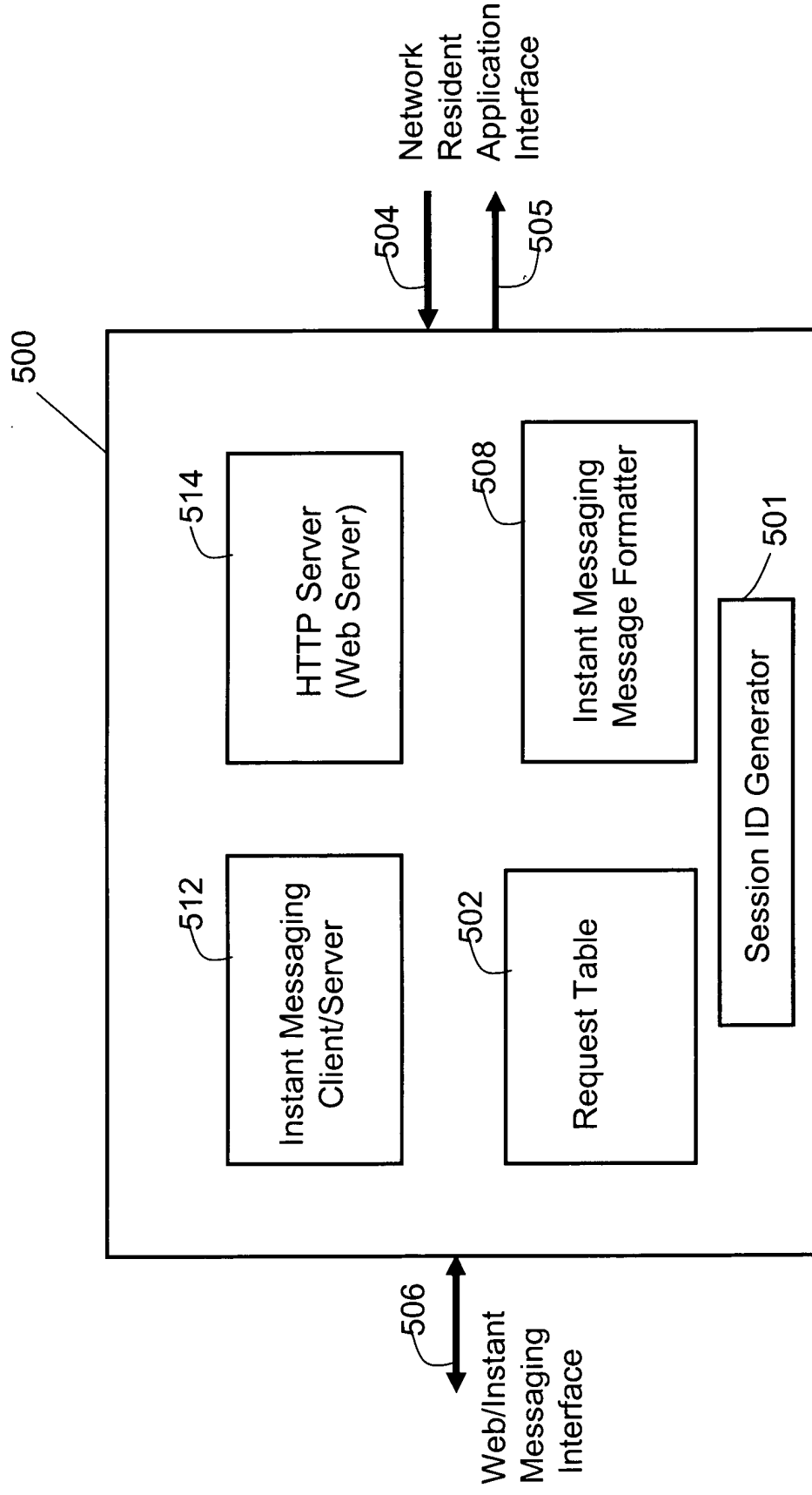


Fig. 5

Network-Resident Interface Pseudocode

602 { Generate a unique session ID for a request and add requestor entry in 'Request Table.'
Format a request message using the 'Instant Messaging Message Formatter.'
Send a message to a user device using the 'Instant Messaging Client/Server.'

Web Browser/Instant Messaging Interface Pseudocode

If a user device's request URL type is 'choose' or 'enter' then the 'Web server' interface returns a web page to the user device with the message: 'Your response has been received. Thank you.'

610 { Then the 'Web server' looks up an entry in the 'Request Table' corresponding to the response it receives from the user device, and conveys the response to the requester.

If a user device's request URL type is 'prompt' then the 'Web server' interface returns a web page to the user device with a form for entering a response to the requester.

Fig. 6